



Government

Federal, State, Local, Municipal Government

- Ministry of Community and Social Services
- Ministry of Transportation
- Ministry of Finance
- Federal Public Works
- Ministry of Natural Resources
- Federal Department of Foreign Affairs and International Trade
- Salt Lake City
- Alabama
- Peterborough
- Municipal Property Assessment (MPAC)
- York Region Emergency Medical Services

About ComputerTalk

ComputerTalk is the voice solutions specialist, where one spoken command gets callers where they need to go. Founded in 1987, we provide integrated communication solutions for contact centers, enterprise, and Government agencies worldwide.

With hundreds of Microsoft-powered installations delivered on Intel hardware, our applications range from virtual networked CTI, to seamlessly blended agent-assist, to self-service. With 2,000,000 calls outsourced each month in hosted services, our secure multi-modal voice and data applications keep callers connected while on the go.

Built on VXML, SALT, next generation VoIP/SIP, TDM, or wireless technologies, our custom and pre-packaged voice solutions increase customer satisfaction and loyalty, generate higher revenues, reduce costs, and improve security. For more information visit www.computer-talk.com or call 1 800 410 1051.

Applications

- Road conditions and road construction IVR
- Payment of traffic violations
- Building inspections
- Child services
- Law Enforcement
- Password reset
- Call routing
- Support payment status
- Database look up for law enforcement
- Outbound notification
- Meter reading
- Schedule, cancel and retrieve inspections
- Account inquiry
- Bill payment
- Income reporting
- Tax information fax back application
- Drivers license status check
- Hunter registration and hunt lottery



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www.computer-talk.com
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